Deborah Heart and Lung Center's Nondiscrimination and Accessibility Notice

Discrimination is Against the Law

Deborah Heart and Lung Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Deborah Heart and Lung Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Deborah Heart and Lung Center provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic format, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Case Management at 609-893-1200, ext. 5259.

If you believe that Deborah Heart and Lung Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Joyce Matheson, Deborah Heart and Lung Center, 200 Trenton Road, Browns Mills, NJ 08015, 609-893-1200 ext. 5820, or e-mail at MathesonJ@deborah.org. You can file a grievance in person, by mail or e-mail. If you need help filing a grievance, Joyce Matheson, Civil Rights Grievance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Deborah Heart and Lung Center provides, free-of-charge, accommodations that enable hearing-impaired and visually-impaired patients full access to medical information and services. These include:

- American Sign Language via Video Remote Interpreting for hearing-impaired patients.
- Verbal explanations and private, HIPAA-secure areas, for reading all medical information to visually-impaired patients.
- To access these services, please call 1-609-893-1200 x5259.

ATTENTION: If you speak another language, language assistance services are available to you, free of charge. Call 1-609-893-1200 x5259.

SPANISH: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-609-893-1200 x5259.

CHINESE: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-609-893-1200 x5259.

KOREAN: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-609-893-1200 x5259. 번으로 전화해 주십시오.

PORTUGUESE: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-609-893-1200 x5259.

GUJARATI: સુચના: જો તમે ગુજરાતી બોલતા હો, તો નાःશુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-609-893-1200 x 5259.

POLISH: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-609-893-1200 x5259.

ITALIAN: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-609-893-1200 x5259.

TAGALOG: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-609-893-1200 x5259.

ARABIC: ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم رقم هاتف الصم والبكم: 1-609-893-1200 x5259.

FRENCH CREOLE: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-609-893-1200 x5259.

RUSSIAN: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-609-893-1200 x5259.

HINDI: *ध्यान दें: यदि आप हिंदी बोलते है तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध है।* 1-609-893-1200 x5259 *पर कॉल करे।*

VIETNAMESE: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-609-893-1200 x5259.

FRENCH: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-609-893-1200 x5259.

URDU: خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں 1-609-893-1200 x5259.